Avan.tech provides services around these technologies.

### Installation and upgrades

We can install Tiki on your existing infrastructure. We'll set things up to make upgrades easy. We'll also provide advice on the best version to install (current stable, LTS, etc.) → Software Upgrades.

### Hosting and tech support

We can provide a reliable infrastructure for your applications → Full Service Hosting.

# Configuration and customization

We'll help you set up and take advantage of all the features.

### **Business consulting**

Business process management (BPM)

- Analytics
- Increase sales (SEO, marketing, etc.)
- Increase efficiency (reduce costs, reduce delays, etc.)
- Because of our high level of technical expertise, we are not like these guys:

#### Support

Once Tiki is deployed, if you encounter issues, we'll be there to help.

# Training

We can set up online training sessions for various features. On-site training is also available.

## Features development

We can develop the features you might need and upstream the improvements to the official code base of the project, to benefit the community as a whole. The advantage for you, the client, is that you don't have to maintain a divergent code base (local fork).

#### Monitoring

We set up specialized monitoring systems.

### Backups

If you are hosting locally, but want off-site automated backups  $\rightarrow$  Backups.

## Screen scraping

Get information from web pages and store in a database.

## Marketing and advertising

Branding, design, Search Engine Optimization and online advertising and social media promotion support

#### **Translation**

English and French Translation (and to and from other languages)

# Tiki Enterprise Support for 10 years

Please see: Tiki Enterprise Support